Find A Doctor:

**Step 1: Enter Requested Information**

Click **Find A Doctor** in the www.anthem.com/ca/shop

**Useful Tools:**

**Step 1:** Enter the requested information (zip code of primary residence and coverage begin date) and then click the **continue** button.

*Note to users: This tool will help you determine if your current doctor is In-Network or help you find a new In-Network doctor for one of our Medicare Advantage plans within your service area.*
Find a Doctor

Step 2: Search for a Doctor

Step 2:
Enter the **Search** Criteria (type of provider, specialty, city, state, zip, search radius OR search by using Doctor’s name).

When finished, click on **Search** button for results.
Find a Doctor

**Step 2: Select Provider(s) to Create Your Doctor List**

Here is where you can **click for doctor details** to view additional details (i.e., specialty, accepts Medicaid, PCP ID, address, phone #, etc.).

Once you click “**add**” to your Doctor list, then scroll down to click the **continue** button.
Find a Doctor

Step 3: Doctor Results

This displays the Medicare Advantage plans in the service area. It also shows whether the selected providers are in-network or out-of-network for those plans.

To view plan and benefit details click the **Proceed to Plan listings** button. This will provide the opportunity to view other plans that are offered in the service area that are in addition to the Medicare Advantage plans displayed on this page.
Facility Search:

**Step 1: “Help Me Choose”**

From the [www.anthem.com/ca/shop](http://www.anthem.com/ca/shop) main page:

1. Enter the basic demographic information & select the **Help Me Choose** button.

Choose Medicare Advantage by clicking the **Select** button.
Facility Search

**Step 2: Click on Facilities Tab**

Click on the **Facilities** tab.

![Facility Search Screen](attachment:image.png)

For HMO plans, the Out-of-pocket Max costshare listed above displays the In-Network Maximum Out-of-pocket amount.
Facility Search –

Step 3: Is your hospital or facility in network?

Enter search criteria and click the “Search” button
Facility Search

**Step 4: Add to Your Hospital List**

**Add** the applicable hospitals or facility to **Your Hospital List**.

Scroll down & click **Plans total**.  *This will take you directly to plan results.*
Facility Search –
Step 5: Plan Results Displayed Based on Selections

Plan Results Displayed

Note:
Facilities displayed in the initial Search Results list are in-network for at least one plan in the service area. You must continue to Plan Results to verify which plans each facility is in/out of network.
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